**Additional Terms & Conditions re Covid-19**

We have now included these special conditions in line with the Welsh Governments advice –

1. By commencing with your holiday with us you are confirming that –
* You are not travelling from an area in lockdown
* Your party are all members of the same household/bubble
* No member of your party is exhibiting Covid-19 symptoms
* No member of your party has tested positive for Covid-19 within the last 14 days
* No member of your party is self isolating for symptomatic reason
* No member of your party has knowingly been in contact with a person who has tested positive for Covid-19 during the previous 14 days
* No member of your party has been contacted by the ‘Track & Trace’ NHS system during the previous 14 days
* If any members of your party can not comply with the above they must not travel to our accommodation.
* If you are unable to travel to our accommodation because of any of the above please contact us by email immediately.
* A credit note will be issued for the original cost of your stay valid for 12 months (minus commission fees if booked through a third party) once you have provided documented evidence that you were instructed not to travel by the NHS or Government.

We will not be liable for any other costs or claims whatsoever from these actions.

1. All members of your party will inform us immediately & return home to self-isolate if, during their stay;
* They exhibit symptoms of Covid-19
* They test positive for Covid-19
* They are informed that they have been in contact with a person who has tested positive for Covid-19
* In exceptional circumstances & with our agreement only, guests who can not immediately return home must stay in their accommodation to self-isolate. You will be responsible to pay for any additional nights stayed & for loss of income incurred by us.
* In this situation all members of the party must stay inside the property & not visit any public places.
* You must use local food delivery services & inform them of your condition.
* There will be no property servicing or repairs unless in an emergency.
* There must be no outside visitors to the property other than medical personnel.
* You must contact us remotely prior t checking out to update us on your condition.
* If the fire alarm sounds, normal evacuation procedures must be followed, but you must isolate your party from other guests in the car park.
* We will not be liable for any costs or claims whatsoever arising from any of these actions.
1. You must inform us if any member of your party, within 14 days of returning home:
* If they exhibit symptoms of Covid-19
* If they test positive for Covid-19
* If they are informed that they have been in contact with a person who has tested positive for Covid-19.
1. In the event that we have a confirmed or suspected case of Covid-19 in any of our accommodation this may affect the arrival of the next guests. Under these circumstances we may defer, at our discretion, the start date of your stay. We will issue a credit note to the value of the number of nights lost from your holiday or for the full cost of your stay if you would prefer to choose alternative dates. Credit notes are valid for 1 year.
2. To reduce of transmission to us & our family:
* All linen must be removed from beds & placed inside a pillow case & left by the front door prior to departure ready to go to be collected by the laundry. Please do not remove pillow/mattress/duvet protectors as we will wash these ourselves & do not want them mixed up with the items going to the laundry.
* All towels (even if not used) must be placed inside a separate pillow case & left in your bath room prior to departure.
* All food & rubbish must be removed & disposed of and all waste bins emptied and placed in the appropriate bins in the car park prior to departure.
* No maintenance will be undertaken within the properties while guests are staying unless deemed by us to be essential or an emergency.